

Everybody wins when policy management is fast and easy.

The Electronic Business Center (EBC) and My Account make it possible.

You're busy. You're handling your book. You're building relationships. And you need more time to continue growing your agency's business. Your customers want easy access to their policy documents. And they want to pay their bill on their time.

Our digital service capabilities make it all happen for everyone.

Capability	For You in EBC	For Your Customers in My Account
Policy Management	You can submit endorsements and simple policy changes on behalf of your customers.	Customers can view important policy details in one location, add or edit an address and sign up for paperless delivery.
Billing Management	Real-time information made simple. For Direct Bill accounts, view minimum amount due and last payment made. You can also change payment plan schedules.	Direct Bill customers are offered a variety of convenient payment options. They can request a change during the billing cycle, as well as enroll in Autopay.
Risk Prevention	Your customers face unique risks and challenges. Help them create and maintain a safe work environment by sharing featured articles.	Customers have access to helpful information and articles to mitigate unique risks that their business and employees are exposed to.
Report a Claim	Submitting claims for processing is quick and easy. File First Notice of Loss or access loss runs on behalf of your customers.	Customers can submit First Notice of Loss for general liability, workers' compensation and business auto losses.
Premium Audit	Check every customer's premium audit status and quickly identify accounts needing immediate help. Ensure they complete their audit on time.	Customers offered digital audits can complete them at their convenience, save progress and upload necessary documentation. They can save or print for recordkeeping.
Policy Documentation	You can view and access forms on behalf of your customers such as workers' compensation posting notices, policy copies and loss runs.	Once a policy is issued, customers can log in for fast access. Policy documents and posting notices are available. Forms are ready to go with business information pre-filled.

Why should you register for the EBC?

- Access the same capabilities your customers get online and more.
- Make changes on behalf of your customers without having to wait for replies.
- View online customer activity.
- Many changes are made in real time.
- Compatible with mobile devices.

» **Log in or register for the EBC at**
<https://agency.thehartford.com/forms/home.html>

Why should your customers register for My Account?

- Provides a wide range of policy service transactions.
- They can handle the little things on their time.
- Demonstrates to them how you can help make their lives easier.
- Gives your agency back the time it needs.

» **Encourage your customers to register for My Account at**
<https://business.thehartford.com/home.html>

Take back time to grow your agency's business.
Sign up for our digital capabilities today.

