



## HOW TO REPORT YOUR CLAIMS

In the event of a claim, suit or loss under your Policy, contact your agent or broker. To report a claim, occurrence, accident, suit, loss or injury, in accordance with and as provided in the respective coverage parts of your Policy, please use any of the following methods:

**EMAIL & PHONE:**

**[LPD/SCMNewClaims@thehartford.com](mailto:LPD/SCMNewClaims@thehartford.com)**

**Phone: 1 (800) 327-3636**

(This contact information is to be used for **new claim reporting only**)

Calling the following numbers does not constitute the report of claim, occurrence, accident, suit, loss or injury, as provided for in the respective coverage parts of your Policy. To report a claim, occurrence, accident, suit, loss or injury to us, you must follow one of the methods set out above. Please be sure to include the following information, in addition to any specific information required by the applicable coverage part:

- Policy Holder Name
- Policy Number
- Type of Loss
- Date of Event
- Description of Loss
- Insured contact name and details (phone, email, etc.)

**KIDNAP, RANSOM OR EXTORTION EMERGENCY RESPONSE/SUPPORT** contact:

**NYA International a GARDAWORLD COMPANY**

**24 Hour Response Number is:**

**When calling from the United States: +1 (646) 693-7232**

**When calling from outside the United States: +44 203 937 9715**

NYA emergency email: [operations@nyarisk.com](mailto:operations@nyarisk.com) / [globalopscentre@garda.com](mailto:globalopscentre@garda.com)

**24 HOUR EMERGENCY RESPONSE TRAVEL SUPPORT SERVICES**

contact **GLOBAL GUARDIAN** for

**Emergency Medical, Personal, Travel Assistance and Emergency Political Evacuation Services**

**Toll Free Worldwide: 1 888-472-0735**

**Please refer to Policy Plan # 5970**

**To print cards, or get more information on Travel Support Services outside US, go to:**

**<https://travelerportal.globalguardian.com/signup/5970>**