



Is your water damage prevention strategy watertight?

FAQ

▶ What type of information is collected by the devices?

Historical temperature and humidity as well as alert information (i.e., date, time and reason such as leak or low temperature).

▶ Do I have to install the devices on my own?

A trusted water sensor technology provider, at the direction of The Hartford, can perform the installation at your convenience.

What's the water damage prevention program?

Water intrusion and liquid damage are two of the leading causes of property damage and business interruption. Early detection of sprinkler system leaks, frozen pipes, accidental discharge related to plumbing, HVAC systems and appliances, and other water-related events can help control damage and expenses.

We can provide water damage prevention consultation inclusive of a proposal for water sensor technology to help policyholders minimize the potential for business interruption.

What's the technology?

We've partnered with a water sensor technology company to provide sensors that can be placed strategically around your property to detect the presence of water and low temperatures and send an alert of unexpected water events and freeze conditions.

What are the benefits?

- Quickly mitigate water damage and prevent disruptive business interruptions.
- Remotely monitored sensors alert the local property team to ensure prompt response to temperature issues and/or water leaks.

What to expect.

- An initial water damage prevention consultation will be provided by our Risk Engineering consultants to review your individual needs for water sensor technology based on the size and occupancy of your property. We'll then provide a proposal outlining the details of your installation.
- Upon acceptance of the proposal, the installation will be scheduled and water sensors installed at your property.
- Following installation, an onboarding session will be scheduled with all individuals who will receive alerts to review the technology and answer any questions.
- Check-ins will be conducted periodically to assess and assist with water damage prevention efforts.

Technology highlights.

Simple Installation

Puck-like wireless sensors are placed around the property to detect the presence of water or freezing temperatures (no plumbing required).

Smart Base

Establishes a cellular connection and acts as the “brains of the system.” It plugs directly into the wall and connects wirelessly to the sensors around the property.

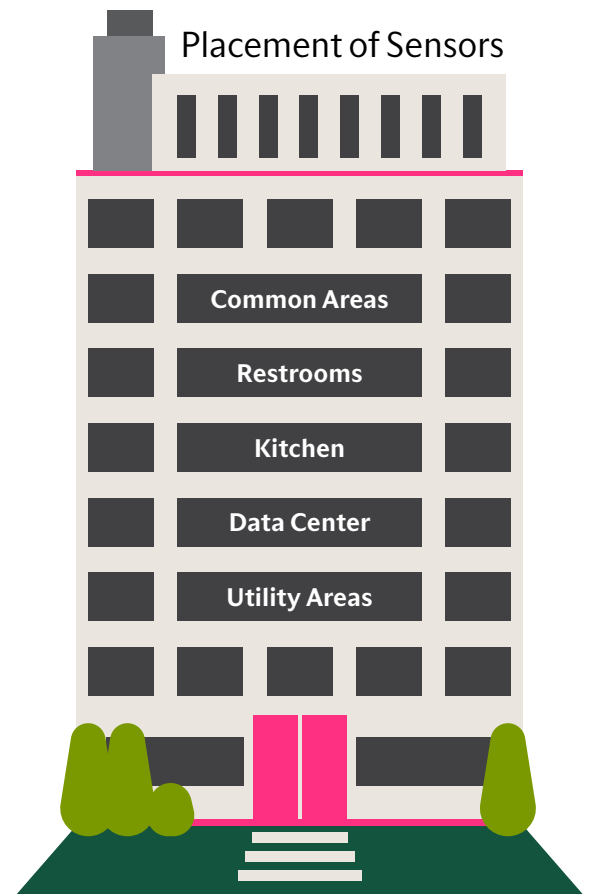
Provides the ability to monitor your property remotely.

What it monitors:

- Leak detection
- Humidity
- Temperature sensor

24/7 Real-time Alerts

Download the mobile app to receive important device information and critical alerts.



Learn more.

For more information, email us at:

WaterDamagePrevention@thehartford.com



The Hartford encourages you to discuss this program with your producer, safety consultant, attorney or other business advisors.

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