

YOUR PRONTO QUESTIONS ANSWERED.

FAQ: THE HARTFORD PRONTO PORTAL

You don't have time to waste. And our innovative portal, The Hartford Pronto, is designed to save you time. Pronto makes it easy to submit, quote and bind coverages to help you better protect clients.

Q | WHAT PRODUCTS ARE OFFERED IN PRONTO?

A | Third-party Crime (Blanket and Contract Specific)

A | Management Liability (for profit and nonprofit)

- Directors & Officers Liability
- Employment Practices Liability
- Fiduciary Liability
- Crime

A | Cyber Liability (only available on for-profit exposures when quoting via Pronto)

A | Contractors Pollution Liability

Q | WHAT SIZE ACCOUNTS ARE PRONTO ELIGIBLE?

A | Applicants with up to 250 employees and \$50M in assets/revenues can be quoted.

Q | HOW DO I ACCESS PRONTO?

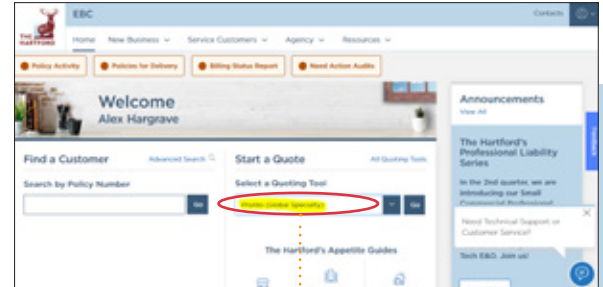
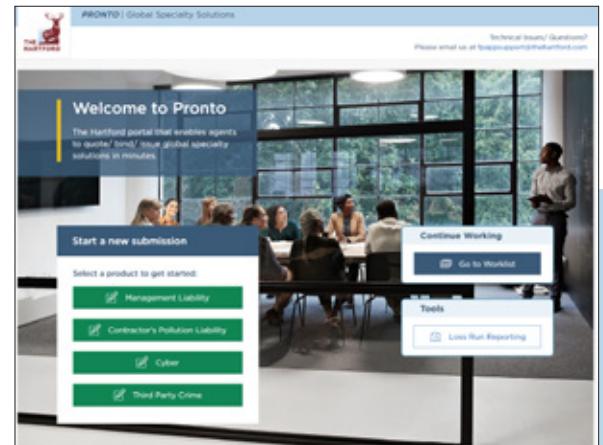
A | Via [Electronic Business Center \(EBC\)](#):

- Select Pronto (Global Specialty) from Quoting Tool dropdown menu

Q | WHAT IF I FORGOT MY USER ID AND PASSWORD?

A | To obtain a forgotten User ID, Click "Login" > "Forgot User ID?"

If you forgot your password, click "Login" > Enter your User ID > click "Continue" > click "Forgot Password?"



Q | HOW CAN I RUN LOSS RUNS VIA PRONTO?

A | On the Pronto landing page, select Loss Run Reporting.

Q | HOW DO I ACCESS INFLIGHT ACCOUNTS STARTED IN PRONTO PRIOR TO THE 2/9/23 DEPLOYMENT?

A | On the Pronto landing page, select Go to Legacy to access your old worklist.

Q | WHAT INFORMATION WILL I FIND IN THE PRONTO WORKLIST?

A | All active and inactive accounts started by users on 2/9/23 and beyond.

- You can see your accounts directly or all accounts associated with your producer code depending on your filter selections

Q | CAN I GO ALL THE WAY THROUGH POLICY ISSUANCE IN PRONTO?

A | Yes. You can quote, book/bind and issue the policy on qualifying risks.

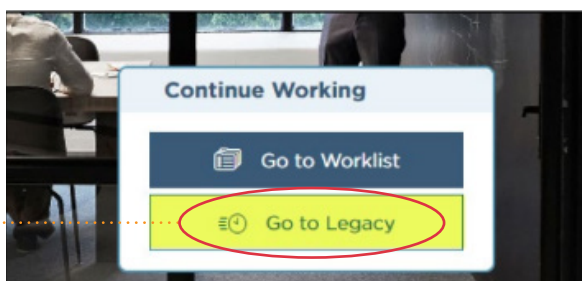
Q | WHAT BILLING OPTIONS ARE AVAILABLE WITH PRONTO?

A | Direct Billing:

- Full Pay
- Two Pay
- Four Pay
- Ten Pay
- Twelve Pay

A | Agency Billing:

- Full Pay



START QUOTING TODAY WITH The Hartford Pronto

Still have questions? Contact the Global Specialty Digital team at specialtydigital@thehartford.com



Business Insurance
Employee Benefits
Auto
Home

Certain coverages vary by state and may not be available to all businesses. All Hartford coverages and services described on this page may be offered by one or more of the property and casualty insurance company subsidiaries of The Hartford Financial Services Group, Inc. In Arizona, California, New Hampshire, Texas and Washington the insurance may be underwritten by Hartford Accident and Indemnity Company, Hartford Fire Insurance Company, Hartford Casualty Insurance Company, Hartford Lloyd's Insurance Company, Hartford Insurance Company of the Midwest, Navigators Insurance Company, Navigators Specialty Insurance Company, Maxum Casualty Insurance Company, Maxum Indemnity Company, Trumbull Insurance Company, Twin City Fire Insurance Company, Hartford Underwriters Insurance Company, Property and Casualty Insurance Company of Hartford and Sentinel Insurance Company, Ltd.

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