



Risk Engineering at your convenience.

The Risk Engineering team uses **live video streaming technology** to bridge time and travel challenges and deliver risk assessment and consultative services to our customers, regardless of complexity or size.

With our virtual consultations, customers benefit from:

Expanded Reach: Faster and more flexible scheduling allows us to service more customers to accommodate unique service needs, including those with unique or remote operations.

Specialized Insights: We can bring additional technical specialists into the process to ensure comprehensive risk assessments tailored to the customer.

Dedicated Virtual Consultants: With an average of 30 years of experience, our dedicated virtual consultants can focus on fleet management, ergonomics, machine safeguarding, industrial hygiene and more.

Customer-centric Approach: We collaborate with customers to provide direct technical expertise and feedback. Virtual consultations are easy to conduct using desktop equipment, and video streaming works on most mobile devices via cellular or WiFi—no extra equipment needed.

Virtual Risk Solutions Survey: What to Expect

Our virtual team delivers the same high-quality insights and service as an on-site visit—without the travel time. Here's how our virtual survey process works.

1. **Pre-survey Coordination:** We'll connect with you to schedule a convenient time to meet via video conferencing. You'll receive an email or text message invitation to easily launch the virtual session.
2. **Risk Assessment and Consultation:** Our Risk Engineering specialist will assess your operations, safety practices and controls. We'll also discuss best practices and answer any questions you may have.
3. **Virtual Walkthrough (where applicable):** Using video conferencing tools and mobile devices, we'll guide you through a live walkthrough of your facility. You'll show us key areas while we ask questions and provide real-time feedback.
4. **Tailored Recommendations:** After the survey, you'll receive a customized report with practical, actionable recommendations to help reduce risk and improve safety.
5. **Ongoing Support:** We're here for you beyond the survey. Our team offers continued support, resources and follow-up consultations as needed.

For more information, contact your Risk Engineering consultant or visit us at [TheHartford.com/riskengineering](https://www.TheHartford.com/riskengineering)



The information provided in these materials is intended to be general and advisory in nature. It shall not be considered legal advice. The Hartford does not warrant that the implementation of any view or recommendation contained herein will: (i) result in the elimination of any unsafe conditions at your business locations or with respect to your business operations; or (ii) be an appropriate legal or business practice. The Hartford assumes no responsibility for the control or correction of hazards or legal compliance with respect to your business practices, and the views and recommendations contained herein shall not constitute our undertaking, on your behalf or for the benefit of others, to determine or warrant that your business premises, locations or operations are safe or healthful, or are in compliance with any law, rule or regulation. Readers seeking to resolve specific safety, legal or business issues or concerns related to the information provided in these materials should consult their safety consultant, attorney or business advisors. All information and representations herein are as of July 2025.

The Hartford Insurance Group, Inc., (NYSE: HIG) operates through its subsidiaries, including underwriting company Hartford Fire Insurance Company, under the brand name, The Hartford®, and is headquartered at One Hartford Plaza, Hartford, CT 06155. For additional details, please read The Hartford's legal notice at www.TheHartford.com.