

HELPING PROTECT POLICYHOLDERS FROM THE RISK OF WATER DAMAGE.



WHAT IS THE WATER SENSOR TECHNOLOGY PROGRAM?

To help reduce the risk of property damage and business interruptions from water intrusion, we're partnering with water sensor technology providers to install water sensors on eligible properties at no cost for the first year of service. Sensors are strategically placed at the property to detect the presence of water and low temperatures and send an alert when unexpected water conditions occur. We want to help protect what is important to you.

- Applicable to Class A/B Office Buildings, Education, Medical Outpatient and Hospitals.
- **The sensor hardware, installation and monitoring are offered as part of the policies in these classes at no additional cost for the first year of service, after which time the ongoing cost will transition to the policyholder.**
- We encourage policyholders to take advantage of this offer to help mitigate the risk of property damage and business interruption events from water damage.

WHY ARE WE IMPLEMENTING THIS PROGRAM NOW?

Water intrusion and liquid damage (including sprinkler system leaks, frozen pipes, accidental discharge related to plumbing, HVAC systems and appliances) are two of the leading causes of property damage and business interruption. Water sensor technology allows us to get ahead of water damage risk and reduce the potential for costly property damage and business interruptions for customers.

HOW CAN BUSINESSES PARTICIPATE?

All eligible new business and renewal policies will be offered a chance to participate in the program. Please contact your local underwriter for more information.

HOW WILL THE PROGRAM BE IMPLEMENTED?

- A co-branded email will be sent to the policyholder from The Hartford and a water sensor technology provider with more information on next steps.
- The water sensor technology provider will contact the policyholder to verify property details and schedule the installation.
- Under this program, The Hartford reserves the right to designate the insured location(s) where water sensor technology is installed. For policies that insure more than one location, not all locations may be designated.

TECHNOLOGY PROGRAM OVERVIEW

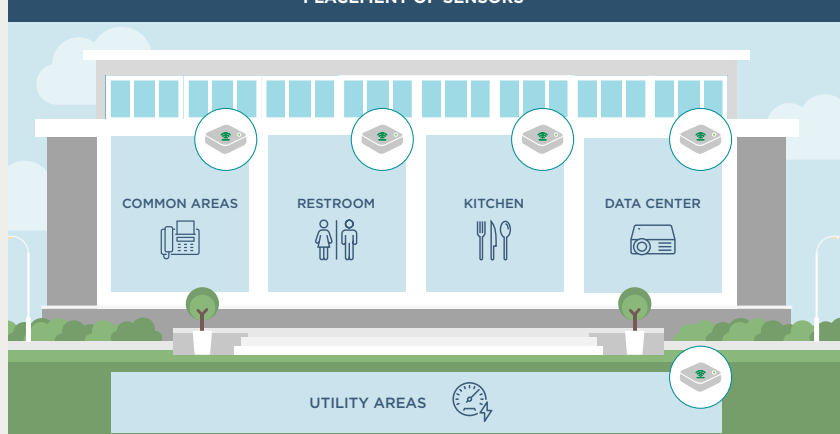
1 SIMPLE INSTALLATION

Puck-like wireless sensors are placed around the property to detect the presence of water, high humidity or freezing temperatures (no plumbing required)

2 24/7 REAL-TIME ALERTING

Download the mobile app to receive important device information and critical alerts

PLACEMENT OF SENSORS



Smart Base

Establishes a cellular connection and acts as the "brains of the system." It plugs directly into the wall and connects wirelessly to the sensors around the property.



Ability to monitor the property remotely.



What it monitors:

- ✓ Leak detection
- ✓ Humidity
- ✓ Temperature sensor

HAVE A QUESTION? EMAIL WaterDamagePrevention@thehartford.com



The information provided in these materials is intended to be general and advisory in nature. It shall not be considered legal advice. The Hartford does not warrant that the implementation of any view or recommendation contained herein will: (i) result in the elimination of any unsafe conditions at your business locations or with respect to your business operations; or (ii) be an appropriate legal or business practice. The Hartford assumes no responsibility for the control or correction of hazards or legal compliance with respect to your business practices, and the views and recommendations contained herein shall not constitute our undertaking, on your behalf or for the benefit of others, to determine or warrant that your business premises, locations or operation are safe or healthful, or are in compliance with any law, rule or regulation. Readers seeking to resolve specific safety, legal or business issues or concerns related to the information provided in these materials should consult their safety consultant, attorney or business advisors. All information and representations herein are as of December 2024.

The Hartford Financial Services Group, Inc., (NYSE: HIG) operates through its subsidiaries, including underwriting company Hartford Fire Insurance Company, under the brand name, The Hartford®, and is headquartered at One Hartford Plaza, Hartford, CT 06155. For additional details, please read The Hartford's legal notice at www.TheHartford.com.

24-ML-2725156 © December 2024 The Hartford